ACADEMIC ENVIRONMENT, EXPERIENCES AND FACILITIES, COLLEGE SERVICES, FACILITIES AND ENVIRONMENT (Ranked by satisfaction, 5 = Very Satisfied, 1 = Very Dissatisfied)

Item	2000	2003	2006	2009	2012	2015	2018
Class size to type of course	4.01	4.11	3.95	4.03	4.07	4.23	4.32
Respect for students by non-teaching staff	3.53	3.73	3.67	3.8	3.83	3.99	4.18
Your Sense of Personal security/safety on campus	3.44	3.64	3.51	3.61	3.71	3.83	4.14
Library resources (physical collections, online databases, etc.) changed 2012			3.67	3.94	3.96	3.98	4.13
Library services (reference support, research assistance, etc.)			3.64	3.88		3.97	4.13
Course-related laboratories (not including studios)			3.58	3.73	3.77	4.02	4.11
Personal counseling services (excluding academic advising)	3.38	3.43	3.3	3.38	3.59	3.9	4.1
Academic advising in your major			3.73	3.68	3.81	3.92	4.07
Classroom facilities	3.44	3.56	3.57	3.77	3.69	3.96	4.05
Availability of computers	3.43	3.81	3.82				4.04
Opportunities for involvement in campus clubs/activities			3.7	3.7	3.75	4.01	4.04
Freedom from harassment (or bullying) on campus	3.5	3.72	3.69	3.74	3.86	3.97	4.04
Out of class availability of faculty	3.66	3.77	3.68	3.7	3.83	3.82	4.00
Faculty respect for students	3.79	3.79	3.68	3.78	3.82	3.88	3.99
Campus acceptance of individual differences			3.59	3.67	3.73	3.8	3.94
Quality of instruction	3.79	3.93	3.72	3.69	3.74	3.8	3.92
Health and wellness programs			3.41	3.32	3.46	3.77	3.92
General academic advising			3.53	3.67	3.72	3.8	3.91
Educational programs regarding alcohol and substance abuse			3.37	3.52	3.58	3.84	3.89
Student health services			3.33	3.37	3.32	3.7	3.88
Opportunities for leadership development					3.5	3.86	3.87
New student orientation	3.5	3.55	3.43	3.58	3.52	3.77	3.86
Availability of general education courses			3.47	3.67	3.54	3.71	3.85
Guest speakers outside of class			3.38	3.59	3.55	3.74	3.84
College tutoring services	3.45	3.59	3.68	3.82	3.96	3.97	3.83
Your social support network on campus			3.46	3.56	3.56	3.78	3.83
Campus openness to opinions of others			3.42	3.52	3.59	3.67	3.81
Financial aid services (not the amount of financial aid received)	3.31	3.39	3.48	3.66	3.68	3.72	3.81
Computer support services			3.35	3.8	3.63	3.57	3.79
Availability of internships, co-ops, and practicums	3.48	3.39	3.24	3.24	3.48	3.76	3.77
College social activities	3.01	3.27	3.28	3.44	3.37	3.64	3.75
Billing and payment process	3.08	3.21	3.17	3.42	3.37	3.61	3.75
General condition of buildings/grounds	3.01	2.95	3	3.34	3.35	3.62	3.75
College bookstore[/services] added 2006	3.51	3.62	3.67	3.71	3.62	3.48	3.74
Opportunities for community service	3.34	3.38	3.25	3.29	3.45	3.8	3.74
Residence hall services and programs	2.92	3	3.2	3.28	3.45	3.7	3.73
Availability of courses in your major			3.44	3.62	3.59	3.71	3.71
Course registration process	3.1	3.21	3.23	3.53	3.38	3.58	3.70

Career planning services	3.33	3.34	3.39	3.47	3.5	3.68	3.63
Recreational/intramural programs	3.29	3.55	3.56	3.54	3.58	3.85	3.63
Your sense of belonging to the campus	3.46	3.51	3.41	3.51	3.53	3.62	3.63
Racial harmony on this campus	3.03	3.29	3.42	3.45	3.47	3.35	3.59
Intercollegiate athletic programs {new in 2018							3.58
Services to support transfer students						3.43	3.57
Student government	3.15	3	3.08	3.24	3.17	3.52	3.57
Student union/campus center	2.96	3.09	3.24	3.31	3.32	3.47	3.53
Fine and performing arts studios (art, dance, film, music, theater)			3.06	3.17	2.9	3.37	3.51
Availability of online courses						3.4	3.49
Cultural arts programs [(art, dance, film, music, theater)] modified 2006	3.09	3.25	3.12	3.22	3.12	3.5	3.48
Athletic and recreational facilities	3.26	3.67	3.53	3.55	3.51	3.57	3.43
On-campus child care services {new in 2018}							3.43
College help finding part-time jobs	3.02	2.93	2.97	3	2.97	3.33	3.39
Services to support off campus/commuter students						3.32	3.37
College computer network (wireless access, web services, moble apps, etc.)			3.26	3.36	3.15	2.81	3.35
Student voice [input] in college policies[/plans] added 2006	2.76	2.82	2.88	2.97	2.98	3.27	3.35
Religious/spiritual activities/programs	2.98	2.66	2.71	2.73	2.81	3.12	3.33
Intra-campus transportation [new 2012]					3.18	3.27	3.26
General condition of residence halls	2.7	2.92	2.93	3.17	3.15	3.23	3.25
College food (dining) services	2.75	2.87	2.66	3.11	3.08	3.07	3.06
Study areas (not including studios)	3.48	3.49	3.36	3.64	3.58	3.79	3.01
Parking	2.76	2.46	2.74	2.76	2.7	2.91	2.69

ACADEMIC ENVIRONMENT, EXPERIENCES AND FACILITIES *(Ranked by frequency, 5=Very frequently, 1=Never)*

Issue	2012	2015	2018
How often have you received feedback (written or oral) from instructors on the	3.67	4.01	4.02
How often have you been intellectually stimulated by material covered in class	3.48	3.84	4.00
How often have you collaborated with other students on class assignments	3.48	3.87	3.82
How often have you had faculty who used innovative or creative techniques to engage students in learning?		3.66	3.81
How often have you had discussions, meetings, or conversations with instructors	3.16	3.57	3.73
How often have you had faculty who required you to make judgments about the value of information, arguments, or methods	3.09	3.60	3.59
How often have you engaged in research or other creative projects under the guidance of a faculty member	3.04	3.38	3.36
Had faculty who communicated **ineffectively** in class	2.81	3.07	2.95
How often have you experienced classroom behavior by other students that was disruptive to learning	2.74	3.16	2.86
How often have you been involved in community service [or service learning activities as a part of a course of academic program] added in 2012	2.06	2.80	2.83
How often have you observed student dishonesty when completing assignments or exams	2.35	2.78	2.71

Percent of Responses:

Would you choose this college again?	2006	2009	2012	2015	2018
Definitely yes	21.7	19.1	21.5	30.5	39.7
Probably yes	36.9	39.2	37.2	36.4	33.2
Uncertain	21	21.8	24.9	17.8	14.7
Probably no	12.4	14.6	13.5	10.9	8.0
Definitely no	8	5.3	3	4.5	4.5

Overall impression of quality of education	2006	2009	2012	2015	2018
Very High [Excellent] *changed in 2006*	5.1	4.2	4.8	8.5	14.7
High [Good]	32.3	31.1	34.1	41.4	51.0
Average	53.4	56.9	54.8	44.4	30.2
Low [Below average]	7.4	6.8	6	5.3	2.4
Very Low [Very inadequate]	1.8	1.1	0.4	0.4	1.7

Compared to your expectations, your academic experiences at this college have:				2015	2018
Exceeded your expectations				17.1	25.6
Met your expectations				67.4	61.9
Not met your expectations				15.5	12.5

At the time you applied for admissions, this college was your:				2015	2018
First choice				56.9	62.9
Second choice				24.7	25.2
Third choice				9	7.5
Fourth or lower choice				9.4	4.3

Is your current plan to graduate from this college?				2015	2018
Definitely yes				77.3	78.0
Probably yes				13.2	13.4
Uncertain				4.6	4.1
Probably no				1.4	1.5
Definetly no				3.5	3.0

If no, do you intend to transfer to another college?				2015	2018
Definitely yes				77.8	81.0
Probably yes				11.1	14.3
Uncertain				5.6	4.8
Probably no				0	0
Definetly no				5.6	0.0

How satisfied are you with the college in general?				2015	2018
Very Satisfied				10.4	16.9
Satisfied				60.5	59.7
Neither satisfied nor dissatisfied				18	13.6
Dissatisfied				9.2	7.4
Very dissatisfied				1.8	2.4

Comparing the cost to the quality of education, this college is a good value.				2015	2018
Strongly Agree				15.4	20.9
Agree				45.8	46.3
Neither agree nor disagree				24.7	22.2
Disagree				10.9	8.4
Strongly disagree				3.3	2.2

COLLEGE SERVICES, FACILITIES, AND ENVIRONMENT *(Ranked by level of agreement, 5=Strongly Agree, 1=Strongly Disagree)*

Statement	2006	2009	2012	2015	2018
The rules governing student conduct are clear to me	3.59	3.72	3.7	4	4
I have developed a mentoring relationship with a faculty/staff member	3.33	3.22	3.3	3.75	3.93
Acts of prejudice based on sexual orientation are rare at this campus [new in 2012]			3.47	3.62	3.78
Acts of prejudice based on gender identity are rare at this campus [new in 2012]			3.51	3.62	3.77
Acts of racial prejudice are rare on this campus	3.27	3.2	3.32	3.34	3.55
It has been difficult to finance my college education	3.19	3.09	3.16	3.3	3.2

COLLEGE CONTRIBUTION TO GROWTH AND LEARNING *(5=Very large contribution, 1=No contribution)*

Statement	2015	2018
Acquiring knowledge and skills needed for a career	3.91	4.08
Acquiring information, ideas, and concepts	3.73	3.94
Acquiring knowledge and skills for intellectual growth throughout life	3.7	3.9
Acquiring knowledge and skills for further academic study	3.68	3.85
Acquiring analytical thinking skills	3.63	3.83
Acquiring knowledge and skills for personal growth through your life.		3.80
Working with others	3.67	3.76
Understanding environmental and sustainability issues	3.54	3.73
Developing leadership skills	3.49	3.67
Speaking clearly and effectively	3.51	3.66
Using computer and information technology effectively	3.44	3.64
Writing clearly and effectively	3.53	3.59
Developing openness to the opinions of others	3.55	3.56
Understanding and appreciating ethnic/cultural diversity and other individual	3.37	3.29
Understanding political and social issues	3.15	3.07

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